# **CURRICULUM VITAE**

## PETER J. ROBERTSON, PH.D.

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#### **EDUCATION**

Stanford University, Doctor of Philosophy, April, 1989, Graduate School of Business. Concentrations in organizational behavior and planned organizational change.

The University of Tulsa, Bachelor of Science, May 1980, College of Business Administration.

#### ACADEMIC APPOINTMENTS

Associate Professor, Sol Price School of Public Policy, University of Southern California (1989-present).

Faculty Fellow, Sol Price Center for Social Innovation, Sol Price School of Public Policy, University of Southern California (2015-present).

Visiting Professor, Center for Humanities and Social Sciences, National Cheng Kung University, Tainan, Taiwan (January-May, 2011).

Fulbright Scholar, Escola Brasileira de Administração Pública e de Empresas, Fundação Getulio Vargas, Rio de Janeiro, Brasil (March-June, 2009).

Visiting Professor, Center for the Third Sector, Department of Public Administration, National Cheng Chi University, Taipei, Taiwan (May, 2006).

Visiting Scholar, Institute of Public Affairs, Department of Government and Public Management, University of Chile, Santiago, Chile (April-May, 2004).

#### RESEARCH INTERESTS

"New paradigm" implications for institutional reform, collaboration in and among organizations, organizational commitment, employee and citizen involvement in organizational decision making, and impact of organizational contexts on participants' behavior.

#### **AWARDS**

Carlo Masini Award for Innovative Scholarship, Public and Nonprofit Division, 2010 Academy of Management Annual Meeting.

USC School of Public Administration Faculty Teaching Award, 1995-1996.

Harry Scoville Award, presented by the Los Angeles Metropolitan Chapter of the American Society for Public Administration, May, 1992.

Best Paper Award, Organizational Development and Change Division, 1992 Academy of Management Annual Meeting.

Best Paper Award, Organizational Development and Change Division, 1991 Academy of Management Annual Meeting.

## **FUNDED RESEARCH**

Co-Principal Investigator -- Evaluating the Decentralization of the Los Angeles Unified School District: Implementation and Utilization of an Integrated Data Management System. Funded by the Haynes Foundation (\$106,862), March, 1992 to August, 1993.

#### **PAPERS UNDER REVIEW**

Lee, H. J., Kim, M. Y., Park, S. M., and Robertson, P. J. Public service motivation and innovation in the Korean and Chinese public sectors: Exploring the role of Confucian values. Revised and resubmitted to <u>International Public Management Journal</u>.

Chen, X. and Robertson, P. J. Win-win potential in China-Africa cooperation: The role of business practices in Chinese firms. Under review by World Development.

Lee, H. W., Robertson, P. J., and Myrtle, R. M. Trust building, stability, and dissolution: An empirical investigation of individual differences. Under review by <u>Asian Journal of Social Psychology</u>.

### **PUBLICATIONS**

#### **Books**

Wohlstetter, P., Van Kirk, A. N., Robertson, P. J., and Mohrman, S. A. (1997). <u>Organizing for Successful School-Based Management</u>. Alexandria, VA: Association for Supervision and Curriculum Development.

## **Journal Articles**

- Choi, T. and Robertson, P. J. (2014). Caucuses in collaborative governance: Modeling the effects of structure, power, and problem complexity. <u>International Journal of Public Management</u>, Vol. 17 (2), 224-254.
- Choi, T. and Robertson, P. J. (2014). Deliberation and decision in collaborative forums: A simulation of the effects of power imbalance. <u>Journal of Public Administration Research and</u> Theory, Vol. 24 (2), 495-518.
- Jeon, S. H. and Robertson, P. J. (2013). Should I stay or should I go: The impact of public duty motivation on turnover intentions. Korean Journal of Policy Studies, Vol. 28 (2), 1-24.
- Lee, H. W., Robertson, P. J., Lewis, L. B., Sloane, D. C., Galloway-Gilliam, L., and Nomachi, J. (2012). Trust in a cross-sectoral interorganizational network: An empirical investigation of antecedents. <u>Nonprofit and Voluntary Sector Quarterly</u>, Vol. 41 (4), 609-631.
- Robertson, P. J., Lewis, L. B., Sloane, D. C., Galloway-Gilliam, L., and Nomachi, J. (2012). Developing networks for community change: Exploring the utility of network analysis. Community Development: Journal of the Community Development Society, Vol. 43 (2), 187-208.
- Robertson, P. J. and Choi, T. (2012). Deliberation, consensus, and stakeholder satisfaction: A simulation of collaborative governance. Public Management Review, Vol. 14 (1), 83-103.
- Robertson, P. J. (2011). An assessment of collaborative governance in a network for sustainable tourism: The case of RedeTuris. <u>International Journal of Public Administration</u>, Vol. 34 (5), 279-290.
- Liu, C. and Robertson, P. J. (2011). Spirituality in the workplace: Theory and measurement. <u>Journal of Management Inquiry</u>, Vol. 20 (1), 35-50.
- Robertson, P. J. and Choi, T. (2010). Ecological governance: Organizing principles for an emerging era. <u>Public Administration Review</u>, Vol. 70 (s1), s89-s99.
- Robertson, P. J., Wang, F., and Trivisvavet, S. (2007). Self- and collective interests in public organizations: An empirical investigation. <u>Public Performance & Management Review</u>, Vol. 31 (1), 54-84.
- Robertson, P. J., Lo, C. W.-H., and Tang, S. Y. (2007). Money, mission, or match: Antecedents of commitment among public employees in China. <u>Administration & Society</u>, Vol. 39 (1), 3-24.
- Harder, J. W. and Robertson, P. J. Leading a living organisation. (2007). <u>The Human Factor</u>, Nov. 2006 -Feb. 2007, 18-23.

- Harder, J. W., Robertson, P. J., and Woodward, H. (2004). The spirit of the new workplace: Breathing life into organizations. <u>Organizational Development Journal</u> (Special Edition on New and Emerging Issues and Theories in OD), Vol. 22 (2), 79-103.
- Acar, M. and Robertson, P. J. (2004). Accountability challenges in networks and partnerships: Evidence from educational partnerships in the United States. <u>International</u> Review of Administrative Sciences, Vol. 70 (2), 331-344.
- Einbinder, S. D., Robertson, P. J., Garcia, A., Vuckovic, G., and Patti, R. J. (2000). Interorganizational collaboration in social service organizations: A study of prerequisites to success. <u>Journal of Children & Poverty</u>, Vol. 6 (2), 119-140.
- McCroskey, J. M. and Robertson, P. J. (1999). Challenges and benefits of interprofessional education: Evaluation of the Inter-Professional Initiative at the University of Southern California. Teacher Education Quarterly, Vol. 26 (4), 69-87.
- Robertson, P. J. and Speier, J. V. (1998). Organising for international development: A collaborative network-based model. <u>International Journal of Technical Cooperation</u>, Vol. 4 (2), 166-187.
- Robertson, P. J. and Briggs, K. L. (1998). Improving schools through school-based management: An examination of the process of change. <u>School Effectiveness and School Improvement</u>, Vol. 9 (1), 28-57.
- Stevens, D. T., Goodyear, R. K., and Robertson, P. J. (1997). Supervisor development: An exploratory study in changes in stance and emphasis. <u>The Clinical Supervisor</u>, Vol. 16 (2), 73-88.
- Tang, S. Y., Robertson, P. J., and Lane, C. E. (1996). Organizational types, commitment, and managerial actions. <u>Public Productivity and Management Review</u>, Vol. 19 (3), 289-312.
- Robertson, P. J. and Seneviratne, S. J. (1995). Outcomes of planned organizational change in the public sector: A meta-analytic comparison to the private sector. <u>Public Administration Review</u>, Vol. 55 (6), 547-558.
- Robertson, P. J., Wohlstetter, P, and Mohrman, S. A. (1995). Generating curriculum and instructional innovations through school-based management. <u>Educational Administration Quarterly</u>, Vol. 31 (3), 375-404.
- Robertson, P. J. and Tang, S. Y. (1995). The role of commitment in collective action: Comparing the organizational behavior and rational choice perspectives. <u>Public Administration Review</u>, Vol. 55 (1), 67-80.
- Robertson, P. J. (1995). Involvement in boundary spanning activity: Mitigating the relationship between work setting and behavior. <u>Journal of Public Administration Research</u> and Theory, Vol. 5 (1), 73-98.

Robertson, P. J. (1994). The relationship between work setting and employee behaviour: A study of a critical linkage in the organizational change process. <u>Journal of Organizational Change Management</u>, Vol. 7 (3), 22-43.

Robertson, P. J. and Kwong, S. (1994). Decision making in school-based management leadership councils: The impact of council membership diversity. <u>The Urban Review</u>, Vol. 26 (1), 41-54.

Robertson, P. J., Roberts, D. R., and Porras, J. I. (1993). Dynamics of planned organizational change: Assessing empirical support for a theoretical model. <u>Academy of Management Journal</u>, Vol. 36 (3), 619-634.

Roberts, D. R. and Robertson, P. J. (1992). Positive-findings bias, and measuring methodological rigor, in evaluations of organization development. <u>Journal of Applied Psychology</u>, Vol. 77 (6), 918-925.

# **Book Chapters**

Robertson, P. J. (1999). Collaborative organizing: An 'ideal type' for a new paradigm. In R. W. Woodman and W. A. Pasmore (eds.), <u>Research in Organizational Change and</u> Development, Vol. 12, 205-267. Greenwich, CT: JAI Press.

Robertson, P. J. (1998). Interorganizational relationships: Key issues for integrated services. In J. McCroskey and S. D. Einbinder (eds.), <u>Communities and Universities: Remaking Professional and Interprofessional Education for the Next Century</u>, 67-87. Westport, CT: Greenwood Publishing Group.

Wohlstetter, P., Mohrman, S. A., and Robertson, P. J. (1997). Successful school-based management: A lesson for restructuring urban schools. In D. Ravitch and J. Viteritti (eds.), New Schools for a New Century: The Redesign of Urban Education, 201-225. New Haven, CT: Yale University Press.

Robertson, P. J. (1995). Improving school quality through school-based management: A theoretical model of the process of change. In R. T. Ogawa (ed.), <u>Advances in Research and Theories of School Management and Educational Policy</u>, Vol. 3, 223-271. Greenwich, CT: JAI Press.

Robertson, P. J., Roberts, D. R., and Porras, J. I. (1993). An evaluation of a model of planned organizational change: Evidence from a meta-analysis. In R. W. Woodman and W. A. Pasmore (eds.), <u>Research in Organizational Change and Development</u>, Vol. 7, 1-39. Greenwich, CT: JAI Press.

Porras, J. I. and Robertson, P. J. (1992). Organizational development: Theory, practice, and research. In M. Dunnette and L. Hough (eds.), <u>Handbook of Industrial and Organizational Psychology</u> (2nd ed.), Vol. 3, 719-822. Palo Alto, CA: Psychological Press.

Porras, J. I. and Robertson, P. J. (1987). Organization Development theory: A typology and evaluation. In R. W. Woodman and W. A. Pasmore (eds.), <u>Research in Organizational Change and Development</u>, Vol. 1, 1-57. Greenwich, CT: JAI Press.

#### **Invited Commentaries**

Robertson, P. J. (2010). Organizational learning and reform at New York City Police Department: Questions and concerns about the conceptual framework and analysis. <u>Journal of Applied Behavioral Science</u>, Vol. 46 (2), 186-190.

Robertson, P. J. (2002). Book review of <u>Paradoxes of Prosperity: Why the New Capitalism Benefits All</u>, by Diane Coyle (London: TEXTERE, 2001). <u>Journal of Children & Poverty</u>, Vol. 8 (2), 186-187.

# **Conference Proceedings**

Robertson, P. J. and Choi, T. (2010). Deliberation, consensus, and stakeholder satisfaction: A simulation of collaborative governance. <u>Academy of Management Proceedings</u>.

Choi, T. and Robertson, P. J. (2009). Norms, knowledge sharing, and group performance: A simulation study of the effects of rewards. Academy of Management Proceedings.

Robertson, P. J., Roberts, D. R., and Porras, J. I. (1992). A meta-analytic review of the impact of planned change interventions. <u>Academy of Management Proceedings</u>, 201-205.

Roberts, D. R. and Robertson, P. J. (1991). Positive-findings bias in organization development evaluation research: An expanded investigation. <u>Academy of Management Proceedings</u>, 199-203.

#### CONFERENCE PAPERS AND PRESENTATIONS

Robertson, P. and Pirnejad, P. Crowdsourcing for public benefit: Open innovation through mass collaboration. Presented at the 10<sup>th</sup> Transatlantic Dialogue, June, 2014.

Robertson, P. J. and Grandy, J. Technology-based approaches for collaborative problem-solving: A comparative case analysis. Presented at the Annual Conference of the International Association of Schools and Institutes of Administration, July, 2012.

Kwon, H.-W. and Robertson, P. J. The effects of CEOs' social embeddedness on firm-level expenditures in South Korean QUANGOs. Presented at the Annual Conference of the International Association of Schools and Institutes of Administration, July, 2012.

Choi, T. and Robertson, P. J. Deliberation and decision-making in collaborative forums: A simulation of the effects of power imbalance. Presented at the Annual Meeting of the Academy of Management, August, 2011.

Lee, H. W., Robertson, P. J., and Myrtle, R. C. Individual differences in trust development: An empirical investigation. Presented at the Annual Meeting of the Academy of Management, August, 2011.

- Choi, T. and Robertson, P. J. Caucuses in collaborative governance: The effects of structure, power, and problem complexity. Presented at the Public Management Research Conference, June, 2011.
- Robertson, P. J. and Yang, Y. Compensation and remediation policy at the polluted An-Shun plant site: Towards collaborative governance. Presented at the Public Management Research Conference, June, 2011.
- Robertson, P. J. and Choi, T. Deliberation, consensus, and stakeholder satisfaction: A simulation of collaborative governance. Presented at the 33° Convegno annuale dell'Accademia Italiana di Economia aziendale, October, 2010.
- Robertson, P. J. and Choi, T. Deliberation, consensus, and stakeholder satisfaction: A simulation of collaborative governance. Presented at the Annual Meeting of the Academy of Management, August, 2010.
- Robertson, P. J. An assessment of collaborative governance in a network for sustainable tourism. Presented at the Public Management Research Conference, October, 2009.
- Robertson, P. J. and Choi, T. Self-organization and responsiveness: A simulation of collaborative governance. Presented at the Public Management Research Conference, October, 2009.
- Choi, T. and Robertson, P. J. Norms, knowledge sharing, and group performance: A simulation study of the effects of rewards. Presented at the Annual Meeting of the Academy of Management, August, 2009.
- Robertson, P. J. and Speier, J. V. Sustainable tourism and local collaborative governance: The case of RedeTuris. Presented at the Annual Conference of the International Association of Schools and Institutes of Administration, August, 2009.
- Choi, T. and Robertson, P. J. Transactive memory systems and group performance: A simulation study of the role of shared cognition. Presented at the Annual Meeting of the Academy of Management, August, 2008.
- Lee, H.-W., Robertson, P. J., Galloway-Gilliam, L., and Nomachi, J. Antecedents to trust in the context of a community capacity building network. Presented at the Annual Meeting of the Academy of Management, August, 2008.
- Liu, C. and Robertson, P. J. Transcendental leadership and organizational citizenship behavior: The mediating effect of spirituality in the workplace. Presented at the Annual Meeting of the Academy of Management, August, 2008.
- Speier, J. V. and Robertson, P. J. Operationalizing sustainable tourism through ecological governance. Presented at the Academy of World Business Marketing and Management Development 2008 Conference, July, 2008.

- Lee, H.-W., Robertson, P. J., and Nomachi, J. Trust and evolution of inter-organizational collaboration: A case study of a community capacity building network. Presented at the Consortium on Collaborative Governance Mini-Conference, April, 2008.
- Robertson, P. J. Facilitating collaboration between public and nonprofit organizations. Keynote address presented at the 2007 International Conference on Nonprofit Sector in Asian-Pacific: The Comparative Study of the Third Sector and Government (Taipei, Taiwan), November, 2007.
- Robertson, P. J., Lee, H.-W., Galloway-Gilliam, L., and Nomachi, J. Relational trust in a collaborative network: An exploration of antecedents. Presented at the Public Management Research Conference, October, 2007.
- Robertson, P. J. Governance in the postmodern era: Implications of an ecological worldview. Presented at the Third Sino-US International Conference for Public Administration (Beijing, China), June, 2006.
- Robertson, P. J., Trivisvavet, S., and Wang, F. Self- and collective interests in public organizations: An empirical investigation. Presented at the National Public Management Research Conference, September, 2005.
- Robertson, P. J., Harder, J. W., and Woodward, H. A holistic framework for the design of transformational learning experiences. Presented at the Annual Meeting of the Academy of Management, August, 2005.
- Robertson, P. J. Governance in the postmodern era: Implications of an ecological worldview. Presented at the International Conference for Governance across Boundaries (Taipei, Taiwan), July, 2005.
- Robertson, P. J., Lo C. W.-H., and Tang, S. Y. Antecedents of commitment among public employees in China. Presented at the National Public Management Research Conference, October, 2003.
- Robertson, P. J., Trivisvavet, S., and Wang, F. The self-interest paradox. Presented at the Annual Meeting of the Academy of Management, August, 2003.
- Cho, T., Bae, K., and Robertson, P. J. Can collaborative management be a magic bullet for enhancing performance in public sector? Presented at the American Society for Public Administration National Conference, March, 2003.
- Robertson, P. J., Oztas, N., and Harris, R. S. Crossing traditional boundaries: Benefits and challenges of an interdisciplinary collaborative teaching experiment. Presented at the 2002 NASPAA Annual Conference, October, 2002.
- Huerta, T. R., Oztas, N., and Robertson, P. J. Complexity as a unifying paradigm for organization and management. Presented at the International Conference on Complex Systems, June, 2002.

- Oztas, N., Huerta, T., Myrtle, R. C., and Robertson, P. J. Mapping the field: Complexity sciences in organization and management. Presented at the International Conference on Complex Systems, June, 2002.
- Acar, M. and Robertson, P. J. Accountability in networks and partnerships: Challenges and difficulties. Presented at the Annual Conference of the International Association of Schools and Institutes of Administration (Istanbul, Turkey), June, 2002.
- Robertson, P. J. and Harder, J. W. Creating the spirit of an organization being. Presented at the Annual Western Academy of Management Conference, April, 2001.
- Robertson, P. J. Collaborative organizing: An organizational model for a new paradigm. Presented at the Annual Meeting of the Academy of Management, August, 1999.
- Robertson, P. J. and Acar, M. Concentrated hopes, diffused responsibilities: Accountability in public-private partnerships. Presented at the American Society for Public Administration National Training Conference, April, 1999.
- Robertson, P. J. and Paredes, O. Citizen participation and community development: A "collaborative organizing" approach to local governance. Presented at the American Society for Public Administration National Training Conference, April, 1999.
- Robertson, P. J. and Associates. Collaborative organizing: Foundations for an 'ideal type.' Presented at the Australian and Pacific Researchers in Organisation Studies International Colloquium (Shanghai, China), July, 1998.
- Robertson, P. J. and Speier, J. V. Organizing for international development: A collaborative network-based model. Presented at the Sunbelt XVIII and 5th European International Conference on Social Networks (Sitges, Spain), May, 1998.
- Robertson, P. J., Einbinder, S. D., Vuckovic, G., Garcia, A., and Patti, R. J. Interorganizational collaboration in social service organizations: A study of the prerequisites to success. Presented at the Annual Meeting of the Academy of Management, August, 1997.
- Einbinder, S. D., Garcia, A., Vuckovic, G., Robertson, P. J., and Patti, R. J. Interorganizational collaboration in social service organizations: A study of prerequisites to success. Presented at the National Conference of the Public Administration Theory Network, March, 1997.
- Robertson, P. J. and Doshi, A. K. Requirements for effective interorganizational collaboration in public service delivery systems. Presented at the Third European Congress on Systems Science (Italy), October, 1996.
- Robertson, P. J. Interorganizational relationships: Key issues for integrated services. Presented at the Interprofessional Initiative Symposium Universities and Communities:

- Remaking Professional and Interprofessional Education for the Next Century, February, 1996.
- Robertson, P. J., A. Garcia, and G. Vuckovic. An assessment of community sites involved in interprofessional education. Presented at the Interprofessional Initiative Symposium Universities and Communities: Remaking Professional and Interprofessional Education for the Next Century, February, 1996.
- Robertson, P. J. School-based management: Can it improve student learning? Presented at the Washington Association for Supervision and Curriculum Development Annual Conference, February, 1996.
- Tang, S. Y., Robertson, P.J., and Lane, C. Organizational types, commitment, and managerial choices. Presented at the National Public Management Research Conference, October, 1995.
- Robertson, P. J. Bringing the public in: Client-citizen participation in public organization governance. Presented at the Annual Meeting of the Academy of Management, August, 1995.
- Robertson, P.J. and Doshi, A. K. Explaining attitudes and behaviors of boundary spanners: An empirical test of a model. Presented at the American Society for Public Administration National Training Conference, July, 1995.
- Robertson, P. J., Wohlstetter, P., and Mohrman, S. A. Generating curriculum and instructional innovations through school-based management. Presented at the Annual Meeting of the American Educational Research Association, April, 1995.
- Robertson, P. J. and Briggs, K. L. The impact of school-based management on educators' roles and attitudes. Presented at the Annual Meeting of the American Educational Research Association, April, 1995.
- Mohrman, S. A., Wohlstetter, P., and Robertson, P. J. School-based management and the creation of learning communities for instructional improvement. Presented at the Annual Meeting of the American Educational Research Association, April, 1995.
- Robertson, P. J., Wohlstetter, P., and Mohrman, S. A. Generating curriculum and instructional innovations through school-based management. Presented at the Association for Public Policy Analysis and Management Annual Research Conference, October, 1994.
- Robertson, P. J., Roberts, D. R., and Porras, J. I. An evaluation of a model of planned organizational change: Evidence from a meta-analysis. Presented at the Annual Meeting of the Academy of Management, August, 1994.
- Stevens, D. S., Goodyear, R. K., and Robertson, P. J. Supervisor development: An exploratory study. Presented at the Annual Meeting of the American Psychological Association, August, 1994.

- Robertson, P. J. and Briggs, K. L. Managing change through school-based management. Presented at the Annual Meeting of the American Educational Research Association, April, 1994.
- Robertson, P. J. and Briggs, K. L. Managing change through school-based management. Presented at the Association for Public Policy Analysis and Management Annual Research Conference, October, 1993.
- Robertson, P. J. Decentralizing decision making in schools: Reactions to a change in governance. Presented at the Annual Meeting of the Academy of Management, August, 1993.
- Robertson, P. J. Involvement in boundary spanning activity: Mitigating the relationship between work setting and behavior. Presented at the Annual Meeting of the Academy of Management, August, 1993.
- Robertson, P. J. and Seneviratne, S. J. Public sector vs. private sector organizations: A meta-analytic comparison of planned organizational change outcomes. Presented at the Annual Meeting of the Academy of Management, August, 1993.
- Robertson, P. J. and Tang, S. Y. The concept of commitment in institutional analysis: Integrating the rational-choice and cultural perspectives. Presented at the Berkeley Symposium on Public Management Research, American Society for Public Administration National Training Conference, July, 1993.
- Robertson, P. J. and Kwong, S. The impact of member diversity on school council decision making. Presented at the Annual Meeting of the American Educational Research Association, April, 1993.
- Robertson, P. J. School decentralization: A study of the attitudes and behaviors of school-level decision makers. Presented at the Association for Public Policy Analysis and Management Annual Research Conference, October, 1992.
- Robertson, P. J., Roberts, D. R., and Porras, J. I. A meta-analytic review of the impact of planned organizational change interventions. Presented at the Annual Meeting of the Academy of Management, August, 1992.
- Robertson, P. J. The relationship between work context and behavior: A comparison of boundary spanners to non-spanners. Presented at the Annual Meeting of the Academy of Management, August, 1991.
- Roberts, D. R. and Robertson, P. J. Positive-findings bias in organization development evaluation research: An expanded investigation. Presented at the Annual Meeting of the Academy of Management, August, 1991.

- Robertson, P. J. and Buffett, T. M. The move to decentralize: Predictors of early success. Presented at the Annual Meeting of the American Educational Research Association, April, 1991.
- Robertson, P. J. The relationship between work setting characteristics and employee job behavior: An exploratory study. Presented at the Annual Meeting of the Academy of Management, August, 1990.
- Bradford, D. L., Porras, J. I., Bogard, R. A., Kass, R., Robertson, P. J., Silvers, R. C. The Stanford "Interpersonal Dynamics" Course. Presented at the Organizational Behavior Teaching Conference, May, 1989.
- Porras, J. I. and Robertson, P. J. Organization Development theory: A typology and evaluation. Presented at the Annual Meeting of the Academy of Management, August, 1987.
- Robertson, P. J. The excellence framework: A review and discussion. Paper written for the Conference on Organizational Excellence in the U.S. and in Europe, London, England, October, 1986.

#### OTHER PRESENTATIONS AND LECTURES

- Robertson, P. J. Crowdsourcing for public benefit. Presentation at the Regional Civil Service Development Institute, and at the Nantou County Government, Nantou, Taiwan, September, 2013.
- Robertson, P. J. Collaborative governance: Potential and pitfalls. Presentation at the Department of Public Management and Policy, Tunghai University, Taichung, Taiwan, April, 2011.
- Robertson, P. J. Collaborative governance: Potential and pitfalls. Presentation at the Graduate Institute of National Policy and Public Affairs, National Chung Hsing University, Taichung, Taiwan, April, 2011.
- Robertson, P. J. The role of rationality in public organizations: A critical analysis and a look to the future. Lecture at the Institute of Public Affairs Management, National Sun Yat-Sen University, Kaohsiung, Taiwan, April, 2011.
- Robertson, P. J. Collaborative governance: Potential and pitfalls. Presentation at the Center for Humanities and Social Sciences, National Cheng Kung University, Tainan, Taiwan, March, 2011.
- Robertson, P. J. Collaborative governance: Potential and pitfalls. Presentation at the National Academy of Civil Service, Taipei, Taiwan, March, 2011.
- Robertson, P. J. Ecological governance: Organizing principles for an emerging era. Presentation at the Department of Public Administration, National Cheng Chi University, Taipei, Taiwan, March, 2011.

- Robertson, P. J. The development of public governance into the 21<sup>st</sup> century. Lecture at the Taiwan Public Governance Research Center, National Taiwan University, Taipei, Taiwan, March, 2011.
- Robertson, P. J. Organizations in the context of public management. Lecture at the College of Management, National Cheng Kung University, Tainan, Taiwan, March, 2011.
- Robertson, P. J. Inter-jurisdictional cooperative arrangements. Lecture to a delegation from the Shenzhen Municipal Government, as part of a program on "Civic economic development model change and regional economic cooperation," November, 2010.
- Robertson, P. J. Money, banking, economic collapse, and a new world order. Presentation to the American Society of Rio de Janeiro, Rio de Janeiro, Brazil, July, 2009.
- Robertson, P. J. and Speier, J. V. Corporate leadership in the new paradigm. Lecture at the Brasilian School of Public Administration and of Companies, Fundação Getulio Vargas, Rio de Janeiro, Brazil, July, 2006.
- Robertson, P. J. Ecological governance. Presentation at the Department of Political Science, National Cheng Kung University, Tainan, Taiwan, May, 2006.
- Robertson, P. J. Ecological governance. Presentation at the Department of Public Policy and Management, Shih Hsin University, Taipei, Taiwan, May, 2006.
- Robertson, P. J. Interorganizational collaboration. Keynote address at the "Forum on Collaborative Strategies among NPOs, Government, and Enterprise," Center for the Third Sector, National ChengChi University, Taipei, Taiwan, May, 2006.
- Robertson, P. J. Community and education. Presentation at the "Forum on Community and Education," Maoli Community University, Maoli, Taiwan, May, 2006.
- Robertson, P. J. Self and collective interest. Presentation at the Department of Public Administration, National ChengChi University, Taipei, Taiwan, May, 2006.
- Robertson, P. J. Governance in a new era. Keynote address at "Governance in a New Era: An International Dialogue," Department of Public Administration, National ChengChi University, Taipei, Taiwan, July, 2005.
- Robertson, P. J. Organizations for the 21<sup>st</sup> century. Presentation at the Institute of Public Affairs, University of Chile, Santiago, Chile, April, 2004.
- Robertson, P. J. Paradigm wars: Prospects for a collaborative future. Keynote address at the Association of Pacific Rim Universities Doctoral Student Conference, Mexico City, Mexico, August, 2003.

Robertson, P. J. Collaborative organizing and interorganizational collaboration. Presentation at the Chinese Police University, Taipei, Taiwan, June, 1998.

Robertson, P. J. Collaborative organizing. Presentation at the Nantou Regional Training Center, Nantou, Taiwan, June, 1998.

Robertson, P. J. The foundations of collaboration. Presentation at the Organization Studies Division of the Korean Association for Public Administration & the Korea Institute of Public Affairs of the Graduate School of Public Administration, Seoul National University, Seoul, Korea, June, 1998.

#### OTHER ARTICLES AND REPORTS

Robertson, P. J. and Choi, T. The use of agent-based modeling to study collaborative governance. Newsletter of the Institute of Public Governance and Management, ESADE, Ramon Llull University, Number 23, May, 2011.

Robertson, P. J. Connections and synergies. The Chaordic Commons of Terra Civitas Newsletter, Volume 2, Number 2, Summer/Fall, 2002.

Robertson, P. J. New organizations for a new paradigm. The Chaordic Commons of Terra Civitas Newsletter, Volume 1, Number 2, Winter, 2001.

Robertson, P. J., McCroskey, J., and Associates. Interprofessional education and the Inter-Professional Initiative at the University of Southern California. Report submitted to the James Irvine and Stuart Foundations. Los Angeles: University of Southern California, August, 1996.

Robertson, P. J. and Briggs, K. L. Leadership council reactions to LAUSD decentralization: Results from the Reform Assessment Project survey. Los Angeles: University of Southern California, School of Public Administration, April, 1993.

Robertson, P. J., Roberts, D. R., and Porras, J. I. The impact of planned organization change: The results of a meta-analysis. Academy of Management Organization Development and Change Division Newsletter, Winter, 1993.

Roberts, D. R. and Robertson, P. J. Positive-findings bias in OD research. Academy of Management Organization Development and Change Division Newsletter, Winter, 1992.

# SCHOOL AND UNIVERSITY SERVICE

Director of the Master of Public Administration Program, Fall 2013 – Spring 2016. Faculty Search Committee, Fall 2014.

Director of Career Services Search Committee, Fall 2014.

Faculty Advisor, The Southern California Policy Review, Fall 2014.

MPA Program Director, Fall 2013 – Fall 2015.

Space Committee, Fall 2012 – Spring 2013.

DPPD Task Force Chair, Spring 2012 – Spring 2014.

Lisa Schweitzer Promotion Review Committee, Fall 2009.

Acting Director of International Initiatives, Fall 2007 – Spring 2008.

Director of the Undergraduate Program (Interim), Spring 2007.

Director of Doctoral Programs, Fall 2001 – Summer 2003.

Director of the Doctoral Program (Acting), Fall 1997.

Planning Committee, Chair, Summer 1995 – Spring 1996.

Doctoral Committee, Fall 1990 - Spring 2006, Fall 2008 - Spring 2009.

DPPD Committee, Fall 2009 – present.

MPA Committee, Fall 1993 – present.

IPPAM Committee, Fall 2008 – Fall 2010.

Undergraduate Committee, Fall 2006 – Spring 2013.

Faculty Affairs/Resources Committee, Fall 1990 – Spring 1995, Fall 1997 – Spring 1998.

Chair, Teaching Resources Subcommittee, Fall 1993 – Spring 1994.

Chair, Faculty Search Screening Committee, Fall 1995 – Spring 1996.

Faculty Search Committee, Fall 1990 - Spring 1991, Fall 1991 - Spring 1992, Fall 1994 - Spring 1995, Spring 2001.

Public Management Area Committee, Chair, Fall 1993 – present.

Human Resources Management and Development Field Committee, Fall 1989 – Spring 1993 (Chair, Fall 1990 - Spring 1993).

Academic Affairs Committee, Fall 1990 - Spring 1993 (Chair, Fall 1991 - Spring 1992).

Research and Statistics Field Committee, Fall 1989 - Spring 1993.

Governance Committee, Fall 1992.

Strategic Management Committee, Fall 1990 - Spring 1992.

Strategic Planning Committee, Strategic Positioning Subcommittee, Fall 1991 - Spring 1992.

Elizabeth Graddy Promotion Review Committee, Fall 1989 - Spring 1990.

Third Year Review Committee, Spring 1999.

Search Committee, Department of Counseling Psychology, School of Education, Summer 1995 - Fall 1995.

Interprofessional Initiative Implementation Council, Fall 1993 - Fall 1996.

Interprofessional Initiative Faculty Mentor, Fall 1993, Fall 1994, Fall 1995, Fall 1996.

Faculty Advisor, Falun Club, Fall 2002 - present.

#### **COURSES TAUGHT**

Organizational Behavior in Public Administration (PPD 320).

International Development (PPD 382).

Senior Honors Seminar: Interorganizational Collaboration (PPD 498).

Senior Honors Seminar: Collaborative Governance and Conscious Evolution (PPD 498).

The Urban Neighborhood (URBN 375).

Urban Practicum (URBN 475).

Human Behavior in Public Organizations (PPD 545).

Capstone in Public Administration (PPD 546).

International Planning and Development Laboratory Workshop (PPD 613).

Organization Development in Public Administration (PUAD 517).

Personal Assessment and Group Skills Development (PUAD 596).

Neighborhood Laboratory: Sustainable Governance (PLUS 599).

Seminar on Organizational Behavior in Public Systems (PUAD 685).

Theoretical Foundations of Public Management (PPD 711).

Paradigms of Planning and Development (PLUS 603).

The Spirit of the New Workplace (co-taught with Dr. Joe Harder at the University of Virginia Darden School of Business and the Santa Clara University Leavey School of Business).

Analysis and Organizational Development (taught at the University of Anáhuac, Xalapa, Mexico).

#### PROFESSIONAL ACTIVITIES

Symposium Co-Chair (with Peter Pirnejad), "Towards Government 2.0: Open Data and Innovation through Cross-Sector Collaboration." Presented at the Annual Meeting of the Academy of Management, August, 2014.

Panel Member, Academy of Management Public and Nonprofit Division Doctoral Student Consortium, Annual Meeting of the Academy of Management, August, 2010.

Panel Member, "The Role of Leadership in Cultivating the Human Spirit at Work." Presented by the USC Professional Development Office in the 2009-2010 Executive Leadership Series, "Engaging the Spirit and Soul at Work," September, 2009.

Member, Initiative on the Study and Implementation of Systems Innovation Team, 2003-2004.

Session Chair, "Why is Organizational Change So Hard? Hearing the Voice of the Employees." Annual Meeting of the Academy of Management, August, 2003.

Discussant, "Advances in Organizational Diagnosis and Change Interventions." Annual Meeting of the Academy of Management, August, 2000.

Session Chair, "High Performance Work Systems & Self Managed Teams." Annual Meeting of the Academy of Management, August, 1999.

Session Chair, "Transformation, Tradition, and the Issues of Justice." Annual Meeting of the Academy of Management, August, 1998.

Academy of Management Public and Nonprofit Division Representative and Liaison to the American Society for Public Administration, 1996-1998.

Session Chair, "Organizational Transformation I." Annual Meeting of the Academy of Management, August, 1996.

Session Chair, "Integration of Service: What, How, Where." Association for Public Policy Analysis and Management Annual Research Conference, November, 1995.

Session Facilitator, "Evaluation Research." Annual Meeting of the Academy of Management, August, 1994.

Session Chair, "Decentralization." Association for Public Policy Analysis and Management Annual Research Conference, October, 1992.

Session Chair, "Comparative Perspectives on Contemporary Education Policies: Macropolitics and School Policies." Association for Public Policy Analysis and Management Annual Research Conference, October, 1992.

#### Editorial Board/Reviewer.

- Journal of Public Administration Research and Theory
- Public Administration Review
- Public Management Review
- International Review of Administrative Sciences
- Journal of Public Policy
- Journal of Applied Behavioral Science
- Nonprofit and Voluntary Sector Quarterly
- Publius
- Community Development
- Journal of Nonprofit Education and Leadership
- Communication and the Public
- Journal of Environmental Planning and Management
- Sustainability
- Journal of Economic and Administrative Sciences
- International Journal of Management Studies & Research
- Journal of Managerial Psychology
- International Journal of Manpower
- Gazi University School of Economics and Administrative Sciences Journal

### TRAINING AND CONSULTING

# Independent Consulting.

- Department of Family Medicine, USC Keck School of Medicine, 2001.
- Korean Health, Education, Information, and Research Center, 2001.
- Los Angeles Homeless Services Association, 1994.
- School-Based Budgeting Committee, Los Angeles Unified School District, 1990-1991.
- Sun Microsystems, Inc., 1988-1989.
- Apple Computers, Inc., 1987-1988.

## Management Training.

- Sierra Healthcare Foundation Leadership Program, 2001-2009.
- California Institute for Mental Health, 2002.
- California Leadership Institute, 1999-2002.
- California State Employment Development Department Management Development Program, 1996.
- Federal Aviation Administration Mid-Level Manager Development Program, 1995.

- Los Angeles Air Force Base Executive Development Seminar, 1991-1995.
- Coalition of Essential Schools, October, 1993.
- National Credit Union Administration Executive Development Program, April, 1992.

# Organizational Effectiveness Consultant.

- Lockheed Missiles and Space Company, 1984-1987.

# **PROFESSIONAL AFFILIATIONS**

Member, Academy of Management
Member, Public Management Research Association
Member, Behavioral Science and Policy Association
Member, Institute of Noetic Sciences
Member, Millennium Momentum Foundation National Advisory Board
Partner, Advanced Sustainability Institute

#### **REFERENCES**

Available upon request