

Until all the technology in the auditorium is brought online, the system will only work with the built-in PC and the video wall.

Laptop connections are not supported at this time – you must use the built-in PC.

Files can be accessed either via the M drive (M:\Classroom), the Internet (i.e., Google Drive, Dropbox, Email, etc) or a USB key.

Training Topics

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Turning On the System

The video wall/computer should already be on when you enter the room.

1. Press any key on the computer keyboard. If the video wall and computer do not come on, then follow these instructions. If the video wall and computer do come on, you can skip this section.
2. Turn on the computer. The PC is located inside the podium on the left, and there should be a solid blue light on the power button. If not, press the power button to turn the PC on.

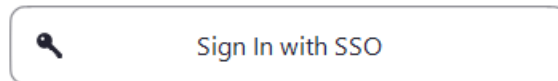


RGL 101

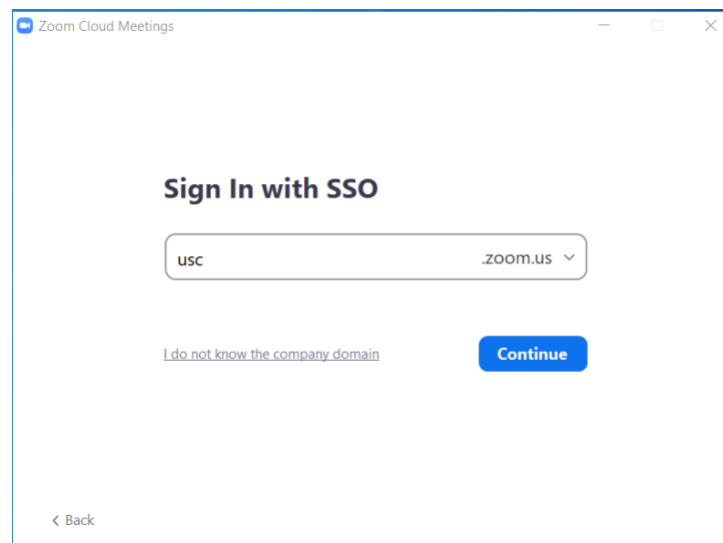
3. The PC will now expand to full screen. If not already logged in, log in with 'classroom' for the username and password.

Using Zoom

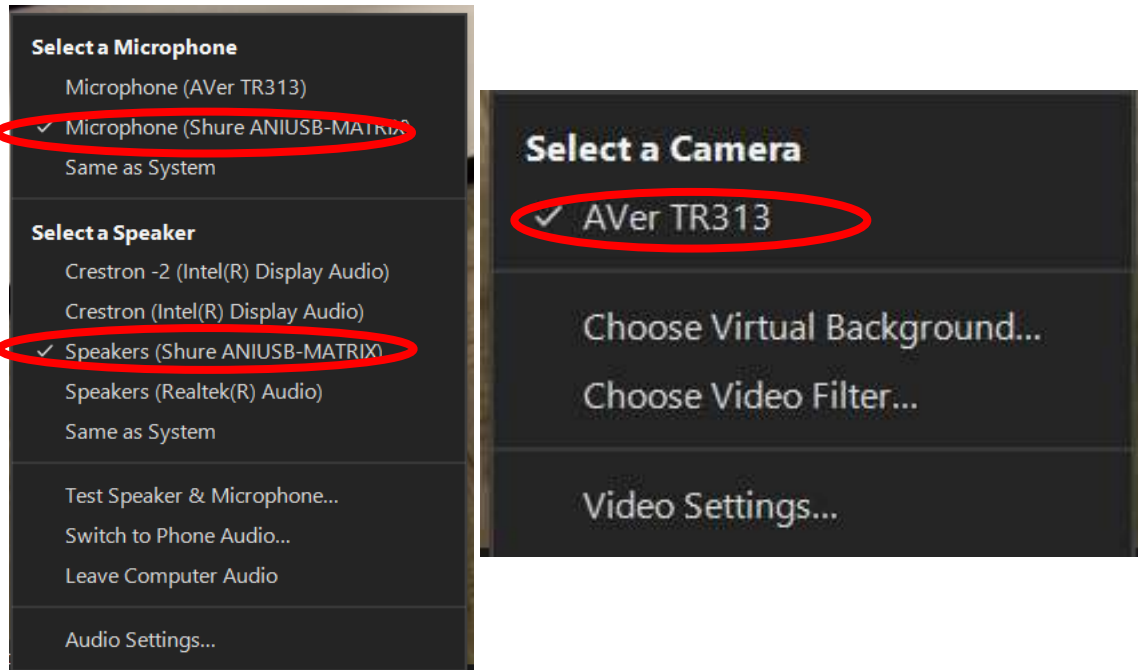
1. Zoom is pre-installed on the computer. You will see the Zoom icon on the desktop and on the task bar just like your on-home computer. A step-by-step video tutorial on how to sign in can be [watched here](#). To sign in, click on Sign In with SSO.



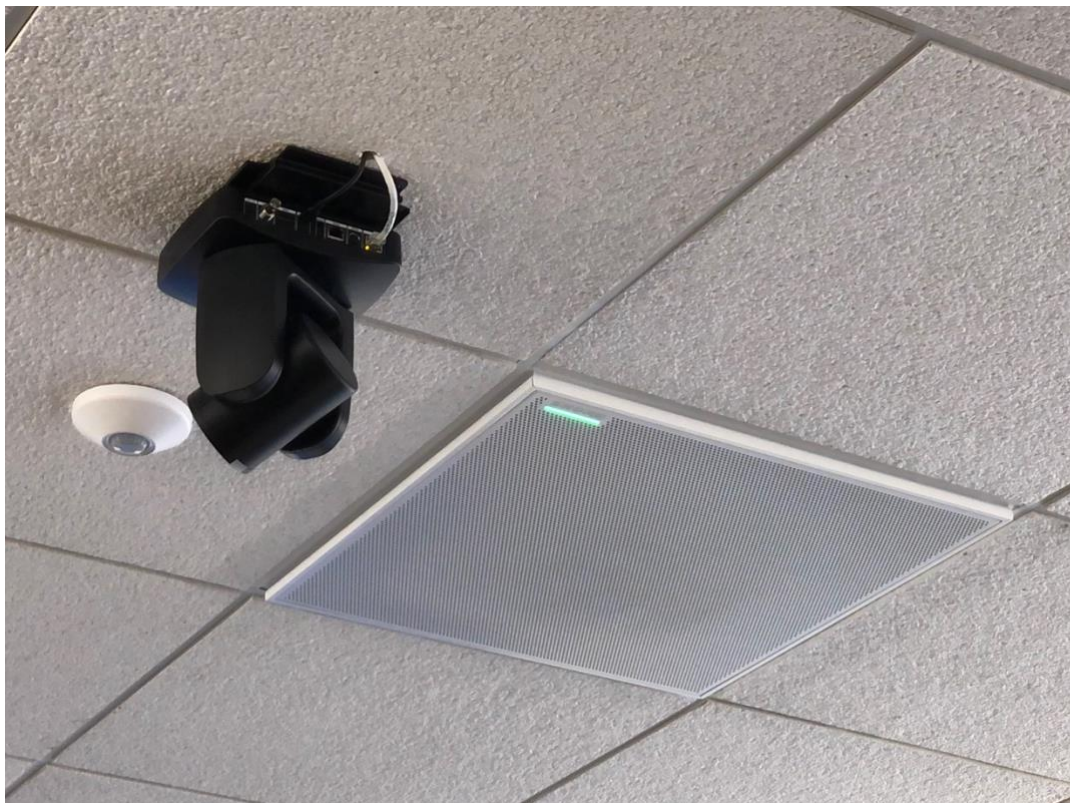
2. Type in 'usc' in the text field and click continue.



3. Authenticate using USC Duo-Authentication and use Zoom like you normally would. When in Zoom, your audio and camera settings should be pre-set. If you have any issues, ensure that your audio controls are set to **Shure (ANIUSB-Matrix)** for both the Microphone and Speakers and that the camera is set to **Aver TR313**.

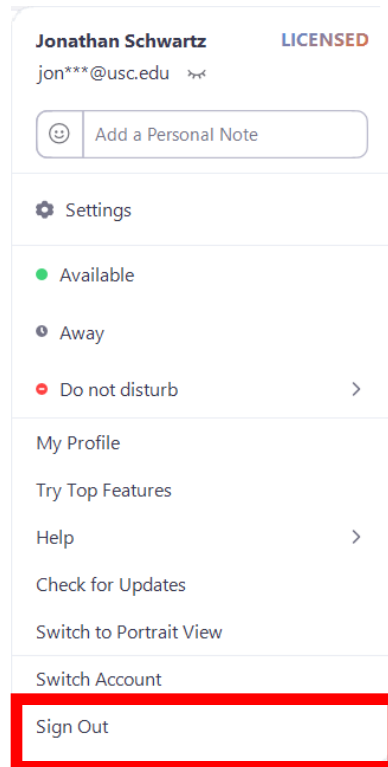


The room camera and microphones are in the ceiling. The camera will also follow you around the room based on movement in a 180' pattern.

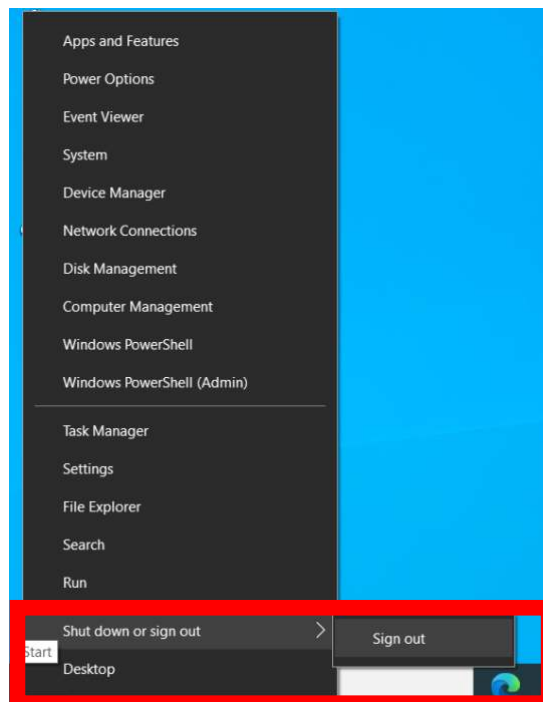
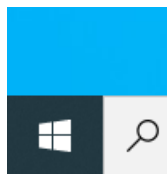


Turning off the System

1. When you are done teaching, **please remember to LOG OUT of Zoom.** You can do that by launching the Zoom app, clicking on picture/initials in the top right, and choose Sign out.



2. Sign out of the computer by right-clicking on the Windows icon and choose **Shut down or sign out** or **sign out** -> **Sign out**



Frequently Asked Questions

Q: Does the room support bringing my own laptop?

A: Not yet; you will be able to when we finish the technology upgrades.

Q: Can I use a USB key for my files?

A: Yes, you can plug it into the computer. The computer is inside the podium as you can see [here](#).

Q: Does the confidence monitor/TV on the back wall work?

A: Not yet; when we finish the technology upgrades this will mirror whatever is on the video wall.

Q: Why can't I use touch control at the podium to control the video wall?

A: You will be able to when we finish the technology upgrades.

Q: The general-purpose classrooms have a Zoom room that allows students to share content wirelessly. Can they do that in RGL?

A: Not yet; they will be able to when we finish the technology upgrades. For now, if students want to share their screen, they can join the Zoom room the instructor is using and ask for permission to share. They must mute their mics, though, if they are in-person to avoid feedback.

Q: Does the room have microphones for voice-assist or events?

A: Yes; but only a limited amount until we complete the technology upgrades. Please submit a ticket to the PriceIT team and a team member in IT or the Office of Online Education and Digital Media will assist you.

Q: Can I bring in remote guests or students?

A: Yes, through Zoom.

Q: What other technology besides what is mentioned above is coming?

1. Dual computer display on the video wall
2. Enhanced bring-your-own-device for content sharing on the video wall
3. Ability to control the room through the touch panel
4. Assisted Listening System
5. Occupancy sensor for auto room turn on/off
6. Event livestreaming
7. Multiple mics for in-room voice assist